| Issue number and month | Tip of the month Clearly clarified | General news | Plain Language Commission (PLC) news and readers'/website visitors' letters | Funny examples of unclear English | Linguistic link |
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| 2007 | T | | | Tales off listers we | |
| Pikestaff 1 January 2007 | | Teesdale District Council's 'incomprehensible' report YouGov Poll on management jargon UK and US doublespeak | New distance-learning courses Our services (editing, accreditation and training) and corporate membership PLC becomes a limited company | Take off, listen up, crash out | |
| Pikestaff 2 February 2007 | | 'Improve Your English' features in The Independent Survey on barriers to youngsters setting up in business Competition run by US Department for Transportation Stockport Council's 'Communication Month' | Why we use 'z' rather than 's' in words like 'organization' Our distance-learning and onsite courses Ruth Thornton's new book Why we chose the name 'Pikestaff' | Devil of a disclaimer | |
| Pikestaff 3 March 2007 | AVoid craZy CAPITALS | BBC survey on language in CVs Scottish Executive's baffling language The Rules of Golf by Bryan Garner | Relaunch of our website New articles by Martin Cutts and Sarah Carr StyleWriter software | I trust this provides the degree of cloudification that you require | |
| Pikestaff 4 April 2007 | Use inclusive language | Use of capital letters in legal documents Department of Health's new scheme to accredit producers of health information Letters to The Independent following its 'Improve Your English' feature Plain-English syllabus in Australia | Corporate membership PLAIN conference in Amsterdam Our approach to readability | I spy with a critical eye | |

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|---------------------------------|---|---|--|---|-----------------|
| Pikestaff 5 May 2007 | Write shorter sentences, but don't make your readers sea-sick | Forms used in Scottish elections are heavily criticized Unfair Commercial Practices Directive Oregon's plain-language bill Judges who don't understand modern words and phrases Obituary of Lord Renton | Norwood wins award for its annual report Our distance-learning courses Judy Brown's new article on our website Parliamentary and Health Service Ombudsman publishes Principles | Crustless bread yields mighty beef | |
| Pikestaff 6 June 2007 | Don't be a writing also- ran, right any run-on sentences | Dons warn of students' failing language skills Department of Health's new standard for providers of health information US Federal Rules restated in plain English | Good Word Guide offers Financial Services Authority's website gains gold standard | Cost of hinking is criminal Pains in trains and planes add mainly to the strain | |
| Pikestaff 7 July 2007 | Punctuate bullet lists properly, or you could be shot at | Unclearly worded adverts and company names MP John McFall and the 'memorandum of misunderstanding' 'Crazy English' in China | Bromford Housing Group gets top marks from the Housing Corporation O2 report gains Clear English Standard Reader's letter about run-on sentences with 'however' | Pedants revolt: Because you're mirth it O vary special offer What's in a name? It's all hot air | |
| Pikestaff 8 September 2007 | Write in the active, so a right-royal style is avoided | PLAIN conference in Amsterdam Dr Bernard Lamb's article on students' errors | Why we call ourselves 'Plain Language Commission' Martin Cutts' and Sarah Carr's new articles on our website Ruth Thornton visits Buckingham Palace to collect book award Enquire's guide receives Clear English Standard | Ambiguity corner: Don't crash and burn Law students up a gumtree Officers on the beat? Expectations grate | |

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| Pikestaff 9 October 2007 | Remember Word's grammar checker gives stats of chequered quality Ceteris paribus, | Unusual languages – Pitmatic and Klingon Readability of recipes | Readers' letters on overusing 'key'; and on Latin terms Writing by numbers, Martin Cutts' workshop at PLAIN's conference StyleWriter review Christina Gleeson's new book Norwich Union becomes corporate member | Horribly highfalutin: • Hard-to- understand shoulder • Quest for cool coif continues | FreeRice |
| November 2007 | give your writing that je ne sais quoi and relieve your readers' angst – bid adieu to foreign words and phrases | Electoral Commission's review of the Scottish elections Education pack on Bob Dylan's song lyrics Harriet Harman and parliamentary language Simplification Centre launched at Reading University | Reader's letter about using singular or plural verbs with 'data' High Peak Borough Council commissions training Martin Manser's new book Private Eye picks up on Martin Cutts' article, Plain English Awards scandal | redundancies and Roman rubbish: Needing to address a failure to deliver Pedantic about PIN numbers Unplainly painful Euphemisms R US | FreeRice |
| Pikestaff 11 December 2007 | If you want your writing to be simply the best – better than all the rest – then test | Tesco needs to mind its language in the US Unfairness of Plain English Campaign awards Petition on term 'McJob' | Christmas competition to rewrite a notice spotted in Tesco Awards won by PLC customers during 2007 PLC donates money to Plan International instead of sending Christmas cards | Free-range gobbledegook: Seasonal bird that's hard to swallow For patient patients only Twelve lords a- drivelling | British National Corpus |

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| Pikestaff 12 January 2008 | Follow due PROCESS to clarify your writing | Alan Greenspan's linguistic style Medical abbreviations Annual conference of Patient Information Forum Local Government Association publishes 'non-word' list | Results of competition to rewrite Tesco notice Reader's letter about long sentence in law book Customers praise PLC's on-site courses Reminder about why we use 'z' rather than 's' in words like 'organization' | Travellers' tales: • Good nudes: your clothes are now ready for take-off • Training in tautology • Form in bad shape • Clearly in a different universe | Scottish Government's online booklet, Plain Language and Legislation |
| Pikestaff 13 February 2008 | Avoid abbreviations, MDU advises MDs, RNs and AHPs | Asterisqué bleeping Rowan Williams' 'unclarity' BBC's shrinking legibility | Interview with Wirral Partnership Homes on our editing services Readers' letters on why we use 'z' rather than 's' in words like 'organization'; and on using singular 'they' (for example, instead of 'he or she') New articles by Martin Cutts and Sarah Carr on our website | Sic jokes (slips and amusing English from Activia and Cafebar) | Plain English Lexicon |
| Pikestaff 14 March 2008 | Don't improvise when you apostrophize; be wise and follow the rule that applies | US Plain Language Bill Contronyms Swearing at work Comment on Rowan Williams' 'unclarity' New name for 'One' train company | Martin Cutts' masterclasses at Patient Information Forum conference How to save money on our editing On-site courses Dealing with critics of plain English | Which profession prevails in piffle production prowess? | Bartleby.com |

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| Pikestaff 15 April 2008 | Avoid (semi)colonic irritation | US Plain Language Act Northern Irish order on personal current bank accounts Small Print Bill Semi-colons in France Royal blackmail tape Obituary of Jyoti Sanyal | Ruth Thornton's example of contronym Readers' letters on 'it's' being short for 'it has' as well as 'it is' StyleWriter | Champions challenged for supremacy in sesquipedalianism | Apostrophe Protection Society |
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| Pikestaff 16 May 2008 | Avoid colonic irritation | Northamptonshire County Council and the taste of strawberry Office of Government Commerce logo Citizen's Summary project | Readers' letters on curse words; 'there's' + plural nouns; and apostrophe amnesty New on website – Linguistic links and Pikestaff index New articles by Martin Cutts and Sarah Carr | Nasty (or just plain nutty) nomenclature: Don't sweat the small stuff To wait or not to wait: that is the question Library language languishes as laxity launched in lieu of literate lingo And now for a spine-chiller | Typo Eradication Advancement League (TEAL) |

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| Pikestaff 17 June 2008 | Don't get your colons (and semi-colons) in a twist | Help needed for Small Print Bill Quickie guide to Wiki words Use of 'from' with 'stop' and 'prevent' | Laws for Citizens (Nordic-Baltic seminar on clear legal language) Readers' letters on aberrant apostrophes; punctuation of 'Citizen's summary'; and a slip in Pikestaff 16 | More nutty nomenclature: All is not lost • An Ugley rumour • How Prez-I- Dent Bush reads a speech | Language Log |
|--------------------------------------|---|--|---|--|----------------------------|
| Pikestaff 18 July 2008 | Don't mourn the moribund gerund | FSA studies clarity of pension 'wake-up' packs More on use of 'from' with 'stop' and 'prevent' Proposed Office of Tax Simplification William Lutz's project at US Securities and Exchange Commission Sandra Martins of Português Claro gets married | PLC wins contract with Department for Work and Pensions Corporate Responsibility Group awarded gold Wining Website standard Information Design Association talk on Dopplr | An end to nutty nomenclature: Court is a brick to Swedish parents who named son Lego Love score in Lesbian action Fame or shame for those with inane domain name? | Global Language Monitor |
| Pikestaff 19 September 2008 | Avoid clichés like the plague | Clichés cornered 1 Lecturer calls for spelling reform due to students' poor spelling FSA's final report on clarity of pension 'wake-up' packs Tesco changes text of 'Up to ten items' notice Journalists told to include attention-grabbing words for 'search engine optimization' | PLC's readability report features in BBC3 programme Conference in Germany on European administrative language Publishing news Readers' letters on error in FSA speech; Virgin Media's language; and 'standees' | Funny foreign features (not sent in by Brad, Bruni or Beckham) | George Orwell diaries |

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| Pikestaff 20 October 2008 | Rightsize the buzzwords and rightsize your writing repertoire | Bournemouth Council bans Latin words and phrases Management buzzwords hit by credit crunch Clichés cornered 2 Arguments for and against phonetic spelling | Readers' letters on Results Accountability; over/more than; and Pikestaff's name High-street bank commends editing turnaround time You'd think a lawyer would of known better | From the apostrophic to the prophylactic: • Hat trick for Tesco on text trouble • Safe-sex instructions, warts and all | Simple Language |
| Pikestaff 21 November 2008 | Don't automatically junk the jargon; just explain the technical terms | US Securities and Exchange Commission (SEC) improves disclosure Plain Language Association InterNational becomes incorporated Clichés cornered 3 Update on Latin ban, and Plain English Campaign's take on average reading age | Financial Services Authority and Community Legal Advice achieve gold ratings in Winning Website scheme Electoral Commission's 'Making your mark' project Readers' letters on 'aims and objectives'; Tesco's cheese sign; and simplified spelling | TEAL me another: Reef not Manchester's missionary position Stationary stationery | A Plain English Handbook (US Securities and Exchange Commission) |
| Pikestaff 22 December 2008 | Don't equivocate – disambiguate | Celebrities' influence on young people's reading habits, and popular and less popular books Clichés cornered 4 | Christmas competition to rewrite website text Norwood publishes Annual Review in plain English Christmas wishes to readers | Anti Ambiguity's agony column | National Year of Reading |

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| Pikestaff 23 January 2009 | Be relatively clear – use the pronoun what's right | Report of 21st Century Disclosure Initiative Siegel+Gale survey on complexity in financial documents Clichés cornered 5 | Halifax Bank uses Plain English Standard Results of Christmas competition Oxford Guide to Plain English used in new US programme Courses for European Ombudsman Readers' letters on apostrophes in place names; and BBC quote on avoiding ambiguity | Poo(r) proofreading (probably) And my quote marks have gone south too | Dubyaspeak |
|-------------------------------------|---|---|---|--|--------------------------|
| Pikestaff 24 February 2009 | Don't waffle on the web | Info Commissioner condemns misleading small print Collecting ethnic data Update on US Plain Language Act | | Slips and trips | Useit.com |
| Pikestaff 25 March 2009 | Don't dangle your partner by his participles | Tribute to Bill Sabin Furore over change of Facebook terms Survey on financial jargon by NALA and EBS building society LGA list of 200 words that councils shouldn't use | Welcome to Consumer Focus Scotland, new corporate member Patient Information Forum conference | Ambiguity corner: So chocolatey, they're obscene Past tense Take this on board | Health Literacy Group |

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| Pikestaff 26 April 2009 | Practise nominalization avoidanceand go steady on verbing your nouns | Webby Awards – 5-word speeches LGA failing to follow its own advice on words to avoid Conservatives' new policy paper on NHS information April Fool's jokes related to language | New articles on our website, written for BIOA on writing clearer letters (by Martin Cutts) and for IDeA on speaking plainly (by Sarah Carr) PLAIN conference in Australia in October 09 Reader's letter on standards of English, especially 'I'/'me' | How mondegreen was my valet? | Sounds familiar (British Library) |
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| Pikestaff 27 May 2009 | Do your best to PC the wood from the trees | Tesco's 'cheaper alternatives', and Morrisons' misspelt toy Manchester City Council's unclear road sign Somerset County Council's view of LGA word list | Our readability-testing service Readers' letters on verbed nouns | The ants are my friends, they're blowin' in the wind In my (public) house are many kitchens | Simply Understand |
| Pikestaff 28 June 2009 | Practise good practice in spelling '-se' and '-ce' words Clearly clarified: eye clinic | Confusing credit-card statements may compound credit crunch The millionth-word milestone | Readers' letters on 'deplaning'; 12pm and 12am; and 'opened them the door' Pendle Council's staff poll on attitudes to plain English 'How to Write Clearly' to be translated into 23 languages | Faintly amusing | Business Dictionary.com |
| Pikestaff 29 July 2009 | Ensure useless euphemism joins the choir invisible Clearly clarified: legal English | Public Administration Select Committee launches inquiry into official language New StyleWriter editing software out in September | Martin Cutts's new article for The Ombudsman Corrections to article about 'How to Write Clearly' booklet New edition of Oxford Guide Readers' letters on 12pm and 12am; and using 'a' or 'an' before 'USD' | Lost in translation | Lexiophiles |

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| Pikestaff 30 September 2009 | Don't confuse your customers with colloquialisms Clearly clarified: pension explanation | Tesco adds new wording to (partly) clarify its 'See cheaper alternatives' Report launched on testing phase of Department of Health's Information Accreditation Scheme Private Eye's stupid letter of the week: BT customer services | Sarah Carr joins PiF advisory group Third edition of Oxford Guide to Plain English published Sandra Fisher-Martins speaks at law seminar in Sweden Conference of Society for Editors and Proofreaders Readers' letters on 'There's a lot of' | A roaring success | Health Literacy and Plain Language Resource Guide |
| Pikestaff 31 October 2009 | Write instructions that cut it Clearly clarified: a hotel's 'left luggage' ticket | Martin Cutts's presentations at PLAIN conference in Australia Tesco boss blames school for low standards Plain-English progress in Australia and New Zealand | Decision to provide Pikestaff as a bookmarked PDF as well as a web link New articles – ASBO English and StyleWriter's Bog index | Signs of the times | Twurdy |
| Pikestaff 32 November 2009 | Please, no nasty pleonasm Clearly clarified: election of new members | Gordon Brown's letter backfires English Language Day, and Language of Law conference Stupid letters of the month: British Airways Information Standard launched An editor's revenge | Dr Bernard Lamb's new article Photos of, and links to information, on PLAIN conference | Hideous headlines | The English Project |

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| Pikestaff 33 December 2009 | Try hard to follow the bard Clearly clarified: Christmas competition to rewrite legal text | Public Administration Select Committee publishes report on official language Ideas for books to buy as Christmas presents Word of the Year | • | Information Commissioner's new Guide to Data Protection gets Clear English Standard Audit Commission's Oneplace website launched Martin Cutts comments on new Lasting Power of Attorney forms | Yule laugh at these | Parliamentary Counsel's writing guides |
|-------------------------------------|---|---|---|---|----------------------|---|
| Pikestaff 34 January 2010 | Avoid nominalization copulation Christmas competitors clearly clarify content | 'Police forced to fill out 50 forms for a playground fight' Going through the motions | • | Two new articles by Martin Cutts, for International Travel Insurance Journal, and British and Irish Ombudsman Association Report of public lecture at University of Reading's Simplification Centre | Instructional update | Plain language in the US |
| Pikestaff 35 February 2010 | Remember we're your plain-English – not plain English – partner | Jurors think they understand what judges tell them, but often don't French system of double-hyphenating names outlawed What's in a (personal) name? Chilean mint manager sacked over coin typo | • | Martin Cutts gives keynote speech at conference on developing quality patient information Reader's letter on –ee/-er, and ambiguous language | What a mouthful | 'Blog' of 'Unnecessary' Quotation Marks |

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| and | | | readers'/website visitors' | English | |
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| | clarified | | | | |

| Pikestaff 36 March 2010 | Don't labour to avoid contractions Clearly clarified: money-off tea coupon | Progress on US Plain Language Act New European Commission Clear Writing campaign Local Government Association's annual list of banned words | • | Readability reports – a new service from Plain Language Commission Book by Philip Yaffe added to website – The Simple Secrets of Writing and Speaking (Almost) Like a Professional: College Edition Reader's letter on Canadian place names | Interesting and amusing place names | EC new guide, How to write clearly |
|----------------------------------|--|---|---|---|---|--|
| Pikestaff 37 April 2010 | The proof of the pudding is in the checking | Report on HMRC by Public Accounts Committee, 'Handling telephone enquiries' Party political leaders' use of 'less' and 'fewer' in TV debates | • | Martin Cutts's presentation to Travel Insurance Industry Conference Sarah Carr wins SfEP competition to rename code of practice Unusual organizational names and job titles | French great ape gets local lass pregnant and drops dead | Writing for Dollars, Writing to Please |
| Pikestaff 38 May 2010 | | Politicians' language boobs Deborah King's call for Easy Read finance documents First ClearMark awards StyleWriter 4 review | • | Clarity conference in Lisbon Advice to Chilli Growing Society and on 'and/or' | What the Kyrgyzstan? | Demand to Understand |
| Pikestaff 39 June 2010 | Elect to enhance your e-newsletter | Coalition government's bureaucracy 'bonfire' Neilsen rates political enewsletters Queen's English Society launches Academy of English | • | Invitation to complete readers' survey Readers' letters on NHS language and use of 'myself' Welcome to new corporate member CFEB Poor instructions for ladder | Lost in translation | The Times Spelling Bee |

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| Pikestaff 40 July 2010 | Decline to decline 'who' | Office of Tax Simplification launched WriteMark New Zealand Plain English Awards StyleWriter article and demonstration | New Pikestaff logo Clear English Standard rules Sarah Carr writes for 2 new books Reminder about Pikestaff readers' survey Readers' letters on 'Stick stamp here', and gobbledegook notice | Lost in translation | Local Government Improvement & Development |
|--------------------------------------|--|---|--|---|---|
| Pikestaff 41 September 2010 | Punctuation rules (but not always) | Wording of question for electoral reform referendum WriteMark New Zealand Plain English Awards Usability of ticket vending machines | Health Rights Information Scotland wins prize for carers' information in BMA awards Readers' letters on 'Stick stamp here' Results of Pikestaff readers' survey | Lost in translation | National Punctuation Day |
| Pikestaff 42 October 2010 | Have an I for personal pronouns | Obama signs Plain Writing Act of 2010 Electoral Commission publishes report on referendum question EC Clear Writing Campaign | Reader's letter with miscellaneous snippets Clarity2010 conference, Lisbon | Pants in translation | Center for Plain Language (redesigned site) |
| Pikestaff 43 November 2010 | Be felicitous in doing the splits | Plain-language progress in Eire UK celebrates National Pro Bono Week Polemical politicians grapple over grammar | Clarity presentations on Slideshare Readers' letters on Innaction health club and instructions for assembling a bird feeder | Amazing or hair-raising phrasingDriving her pepper potty | Google Translate |

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| Pikestaff 44 December 2010 | Be highly wily | Português Claro's new claro! Initiative Evolving English exhibition Bathetic Word List competition (Cheryl Stephens) Neologism nudenda Articles by Sara I James and | Call for clarity from coalition Clear Writing throughout Europe conference Reader's letter on Latin and Greek plurals Christmas competition to rewrite rubbish text Reader's letter with poem and | Four quenelles on breakfast-show menu Calling all | I write like Surviving |
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| Pikestaff 45 January 2011 | about getting smiley Clearly clarified: Christmas competition results | Daphne Perry National Punctuation Day haiku competition British Academy Annual Lecture by David Crystal | link to TED talk by Alan Siegel Clear Writing throughout Europe Article by Martin Cutts appears on Write Limited's website | couch potatoes • Eggstremely silly statements | Unplain Language |
| Pikestaff 46 February 2011 | Be nifty with netiquette | Error-strewn email from schoolteacher Twitter's grammar vigilantes 'What price quality?' report for SfEP by Kathleen Lyle Scottish Social Housing Charter Discussion Paper | Sarah Carr's new role as coordinator of SfEP local group Reply to call for clarity from coalition Onliners' letters on linking /r/, and 'plain-clothes' versus 'plain-clothed' Reader's Yorkshire dialect version of bin notice | | Translating jargon |

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| Pikestaff 47 | | Lady Justice Hallett's plea for plain English in 7/7 inquest | • | Advice to Electoral Commission on election materials | Funny finalities | OFT Unfair Contract Terms Bulletins |
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| March 2011 | | Daphne Perry's new article on the Benchbook in Counsel Clarity meeting on Nabarro's 'Clarity matters' slogan PLAIN conference in Stockholm OFT's warning on small print in consumer contracts Professor Theo Raynor's research on drugs labels | • | Competition: spot the speciousness Reader's Black Country dialect version of bin notice | | Bulletins |
| Pikestaff 48 April 2011 | Clearly clarified: results of competition to 'spot the speciousness' | Lord Neuberger's lecture on clarity in law SfEP April's Fool's joke Clarity breakfast British Academy's statement on language learning Research shows readers prefer edited news | • | No to AV campaign Martin Cutts's sessions at PLAIN conference, Stockholm | Blinking well lost in translation | One-Minute Swedish |
| Pikestaff 49 May 2011 | | Recommendations following 7/7 inquest How to write instructions Ambiguous law on public pollution in Malawi | • | New edition of Plain English Lexicon Readers' letters on Ralf Loopi, swiping Nectar cards, and 'sortation' | Wish to see delights? | Google Books |
| | | Reading as a teenager gets you a better job | • | Damaging obscurity in insurance language | | |

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| Pikestaff 50 | Don't not use the positive! | National Literacy Trust's first annual Omnibus survey | • | Clear English Standard – 3 satisfied customers | British sign language | Better book titles |
|--------------------------------------|-----------------------------|---|---|--|--|--------------------------------|
| June 2011 | | Boys 'can't read past 100th page' New names for investment funds | • | PLAIN conference, Sweden | | |
| Pikestaff 51 July 2011 | | Spelling mistakes claimed to cost millions in lost sales Next Clarity breakfast – on improving clarity through document design OUP drops Oxford comma in press releases | • | Readers' letters in Italian referendum, and jargon Associate Sarah Carr writes new SfEP guide, Editing into Plain Language | Dount defie apostrophe and spelling rule's | SfEP self-test in proofreading |
| Pikestaff 52 September 2011 | | Lawyers allege some police 'barely literate' Clear Writing throughout Europe – conference proceedings, parliamentary question and Emma Wagner's retirement International Plain Language Day | • | Reader's letter on origin and meaning of 'spoke in the wheel' and 'silver lining' Victory for better legibility | Heroin goes dirty dancing | Pikestaff on Facebook |

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| Pikestaff 53 November 2011 | | Liam Fox's use of the passive voice to avoid blame Events for International Plain Language Day WriteMark New Zealand Plain English Awards 2011 December Clarity breakfast Exam boards ordered to use proofreaders Need for truth on broadband speed | Private Eye reports Martin Cutts's parking victory Our relaunched website Advice to Electoral Commission on referendums Readers' letters on starting Good Website Campaign, impenetrable council language, and language quiz question | | |